

Request to Amend Protected Health Information (PHI)



You may use this form to request an amendment to your PHI in the Designated Record Set(s) that Start or its business associates maintain. A Designated Record Set is enrollment, payment, claims adjudication, and case or medical management record systems maintained by or for a health plan; or other records that are used, in whole or in part, by or for Start to make decisions about individuals. If you need help completing this form, please contact our Personal Health Assistants (PHAs) at **800-894-9454**.

When completed and signed please mail to:

Start Health
P.O. Box 7009718
Sandy, UT 84070

You may also email this form to support@Starthealth.com

Section I. Please complete the following for the member accounting being requested:

| | | | |
|--------------------|----------------|------------------|------|
| Name of Member: | Group: | ID/Subscriber #: | |
| Social Security #: | Date of Birth: | | |
| Address: | City: | State: | Zip: |
| Telephone Number: | | | |

Section II. Please check the box next to the records you are requesting be amended and include specific dates.

| Enrollment Records: | From: | To: | Claim Records: | From: | To: |
|---|-------|-----|---|-------|-----|
| <input type="checkbox"/> Application/Underwriting/ Attending Physician Statement Record | | | <input type="checkbox"/> Medical | | |
| <input type="checkbox"/> Premium Payment/Billing History (if applicable) | | | <input type="checkbox"/> Dental | | |
| | | | <input type="checkbox"/> Prescription Drugs | | |
| | | | <input type="checkbox"/> Vision | | |
| | | | <input type="checkbox"/> Mental Health | | |

Please state the reason(s) you feel these records should be amended.

Section III. Please list the name(s) and address(es) of individuals to notify if we agree to amend your PHI.

| | |
|------------------|------------------|
| Name: | Name: |
| Address: | Address: |
| City, State, Zip | City, State, Zip |

Section IV. Signature—This document must be signed by the member or the member's personal representative.

I understand that I can only sign on behalf of a minor child under the age of eighteen (18).

| | |
|------------|-------|
| Signature: | Date: |
|------------|-------|

Section V. If Section IV is signed by a personal representative, please complete the information below.

| | |
|---|-------------------------|
| If you are signing as a Power of Attorney, Legal Guardian, Executor, or Administrator, please attach a copy of the legal documents. | |
| Personal Representative's Name: | Relationship to Member: |
| Personal Representative's Address: | City: |
| Personal Representative's Phone Number: | Representative Email: |

Any changes to the form must be approved by the privacy officer: support@starthealth.com

